

Charles Aaron French

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Employment History

- Netroar.com - IT Support - Dallas, TX 2000 - Present
IT Consultant - (contract/freelance, commercial & residential); on-call engineering field maintenance & repair services - remote & depot - (PCs, laptops, servers, networks); web & graphic design; project management.
Sample commercial projects / clients:
PC911; Walmart; Juanlaw; Graue & Affiliates; Pettigrews Iron; Globeaware; On Time Limos; abc Radio International.
- AXA Advisors - Financial Services - Dallas, TX 2001 - 2004
Financial Consultant - sales & marketing; client consultation; research & analysis; technical report writing; individual & company benefits & succession (health, disability, LTC, and life insurance, IRA/401k, pension & retirement planning, stocks/mutual funds); "Rookie of the Year".
- Koos & Associates - Engineering - Dallas, TX 1996 - 2000
Business Manager - Managed: staff; computer systems; web; databases; budgeting; marketing; business development & client interaction. Hired/trained staff; improved & automated business systems; doubled capacity, client-base & profitability; offered "Junior Partner".
- Martin Tait Redheads - Advertising - Newcastle, England 1995 - 1996
Account Manager (TV, radio & print campaigns: regional, national & international) - research; design; staff briefings; client presentation; oversight; analysis; planning. Projects exceeding \$1 million annual spend; "Invited to renew work Visa another year".
- Policy Management Systems - Data Processing - Dallas, TX 1986 - 1988
Mainframe Computer Systems Operator - Large-scale systems operations – IBM 4341 & 4381 series - MVS JCL, JCL, COBOL); Clients: Texas Instruments; EDS; Travelers Insurance.
- ### Education
- R.E. McNair Doctoral Fellowship UT Arlington: Arlington, TX 1994 - 1996
Post-Graduate Certificate - Research & Business (scholarship).
- University of Northumbria: Newcastle upon Tyne, England, UK 1994 - 1995
Post-Graduate Course - Business & Information Systems (scholarship).
- University of Texas at Arlington: Arlington, TX 1992 - 1995
Bachelor of Business Administration - Finance & Accounting (honors, scholarship).
- Richland Community College: Dallas, TX 1990 - 1992
Business & Management Information Systems (honors).

Continuing and Technical Education

Microsoft Certified Courses & Seminars: Networking Essentials; Administering Microsoft Windows; Microsoft Windows Server & Networking; Installing & Configuring Microsoft BackOffice; Windows Support; Internet Information Server; Deploying Scalable E-Commerce Solutions; Advanced Web Development Conference - Deploying Commerce & Streaming Media Applications; Tech Ed National Conference; TechNet Member; Microsoft: Access Database (I, II & Advanced Programming).

Software Experience

All Microsoft Desktop and Server Operating Systems; Microsoft Exchange Server, Microsoft Internet Information Server and Microsoft SQL Server; Microsoft Office Premium Suite; a wide range of Windows utilities and application software; plus many major web design/development environments and applications; Many PC Support/Recovery Tools & Network Utilities.

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